



May 1, 2009

To: All Employees
From: Ray Meyers

Precautions Against Swine Flu

Scott Milliron, owner of Bug Brigade Pest Control, shared the following message to his employees with us. I would like for all of us at Pro-Line to adopt these policies as well—effective immediately.

With the expectancy that the swine flu will rapidly spread and will impact Central Florida, I thought it would be appropriate to establish a set of policies and recommendations of protection for ourselves, our families, and our customers.

- 1. Each of us will be required to carry a bottle of sanitizer and a can of Lysol in our vehicle. The hand sanitizer should be used immediately following a visit with a customer, after stopping at a restaurant or convenience store, etc. The Lysol should be applied to the interior of our vehicle and to shared equipment (ie foamers, paperwork, etc.) at the end of each day.**
- 2. If we encounter someone with a serious cough, we should immediately excuse ourselves from this location.**
- 3. If we encounter a customer that is not feeling well from flu-like symptoms, we should not enter the interior of this home. We can go ahead and treat the exterior and ask the customer to schedule when they have recovered.**
- 4. If we, ourselves, begin to feel sick with flu-like symptoms, I will expect you to call-in sick and stay home until you have recovered.**

This is a potentially very serious situation that may have very dire consequences on economies, businesses and families. Please note that this flu virus may last and mutate over the next 10 to 18 months. This could make next flu season the real problem. We should develop habits of prevention that are used over the next year and a half.

We should strive to protect ourselves, to protect our families, our income and our customers. Please do not underestimate the possibilities with this virus. Just 5 years ago, Asia's economy was shut down from the bird flu for 6 months. It had devastating effects on the economy of that area and the current situation appears to be much worse.

I appreciate your cooperation in adopting these practices. We will update these policies as we learn more about this health and safety issue. It is our hope that you and yours remain safe and escape this illness.